

FIRM NAME Reliable Chevrolet Inc.

ADDRESS 601 E. Trafficway TELEPHONE 862-1771

PERSONNEL CONTACTED ROBERT PRICE POSITION MANAGER

POSITION \_\_\_\_\_

POSITION \_\_\_\_\_

ACTION INITIATED BY: letter

- (1) - Letter received about situation at garage at Reliable Chevrolet. Dec. 1, 1972
- (2) - Inspection of garage area by D. Outfield of Clean Water Commission and R. Corson, R. Lyman of Sanitary Services. Map inclosed. Dec 7, 1972
- (3) - DEC. 22, 1972 - LETTER TO PRICE FROM COISWELL CALLING FOR ELIMINATION OF PROBLEM & COOPERATION.
- (4) - Dec. 29, 1972 Letter from O. Price stating that they have eliminated their problem areas.

601 E. TRAFFICWAY

# Reliable Chevrolet, Inc.



601 East Trafficway • Phone 862-1771 • SPRINGFIELD, MO. 65806

December 29, 1972

Mr. Charles H. Criswell  
City Hall  
830 Boonville Avenue  
Springfield, Missouri 65801

Dear Mr. Criswell:

In answer to your letter December 22, 1972.

The grease trap in question has been cleaned and parts washing there reduced to a minimum.

The discharging of oil in this area has been banded and a parts wash system outlined.

We are sorry for the needed effort on your part to correct this situation and would like to thank you and your personal for bring it to our attention.

Sincerely yours



ORRIN PARKS,  
SERVICE MANAGER

RELIABLE CHEVROLET, INC.

OP:sb

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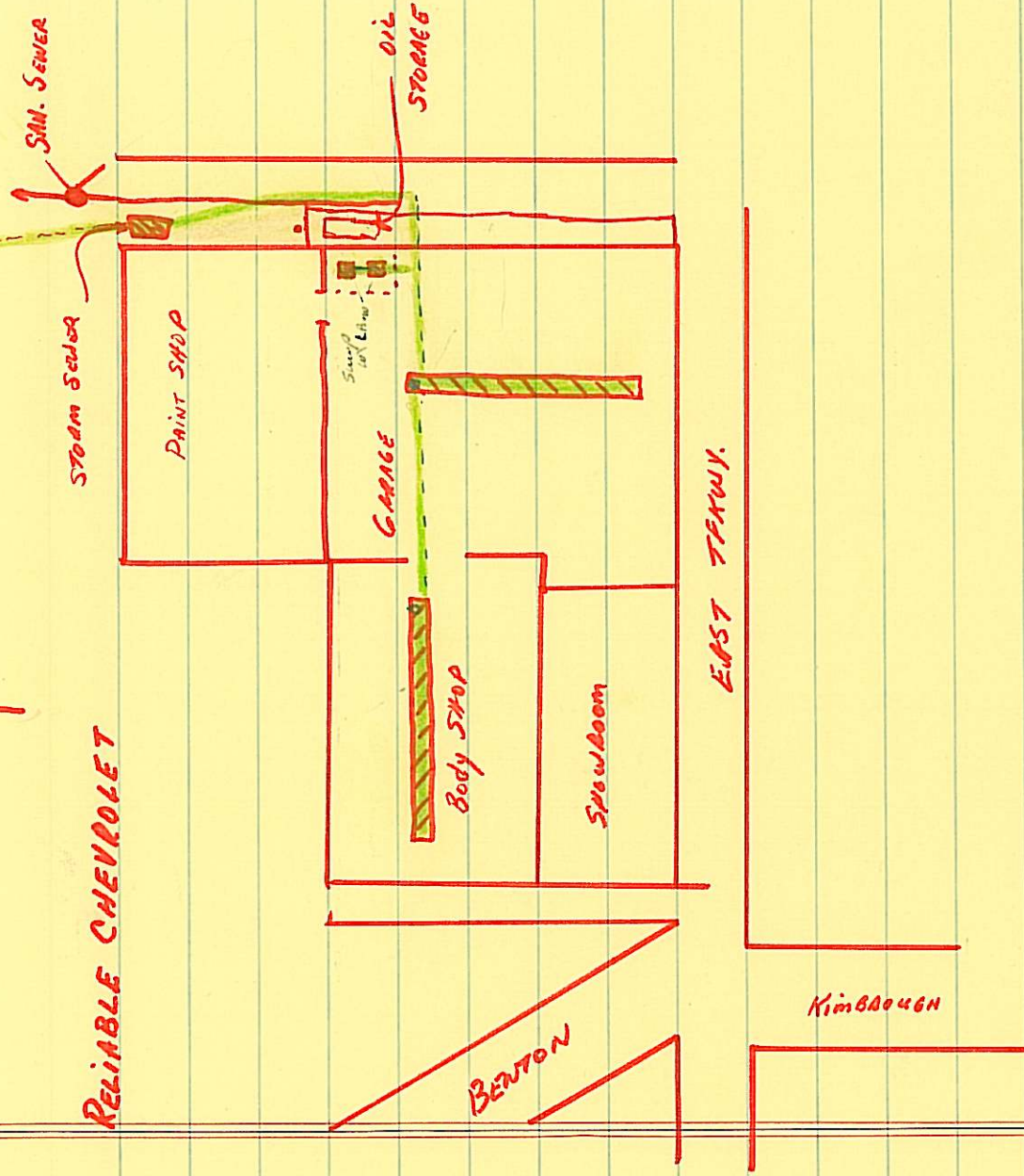
601 E. TRAFFICWAY

Chase

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TORIN CR. BOX ←

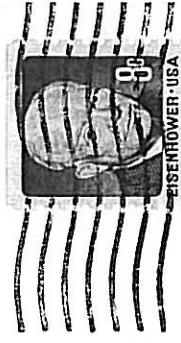
## RELIABLE CHEVROLET



- 1) WHITE OIL IS COLLECTED IN TANK AND PICKED UP BY HUGL DENNIS.
- 2) FLOOR DRAIN'S WASH RACK GO TO STORM SEWER. (DYE TRACED)
- 3) FLOOR DRAIN'S, ARE USED TO RID OF OIL WHEN OIL DISPOSAL SYSTEM IS CLOGGED (CLOGGING OCCURS WHEN GASKETS ETC. ARE ALLOWED TO DROP IN GRATE.)
- 4) MANAGEMENT KNOWS THAT DRAINAGE SYSTEM IS NOT USED PROPERLY, BUT HAS NOT HAD THE SYSTEM CLEANED OUT SO OIL CAN GO TO HOLDING TANK.
- 5) MUCH SOLVENT, DETERGENTS, ETC. CAN GO TO STORM SEWER THEN WATER EVEN IF OIL IS TAKEN OFF TOP PROPERLY.



1972-12-01 13:00



Mr. Paul Hickman  
Sanitation Service  
City Hall  
830 Boonville  
Springfield, Mo.

Dec 1, 1972

Dear Sirs:

Being a former employee of Reliable Chevrolet, I know of their illegal practice of disposing of oil and other wastes from cars and trucks by pouring them into the water drainage system. You will find that they have two used-oil reservoirs, one of which is usually locked(inoperable). The other will not take but a very small amount during a short period of time, so the mechanics become impatient and finally pour the remainder down the water drain. The grease and oil-change man also has to dispose of at least thirty gallons of waste at once. Since the oil reservoir will not accept this amount quickly, he uses the water drain instead.

Especially during the summer, the peak of the auto repair business, Reliable Chevrolet was dumping over one hundred gallons of oil each day into the water drainage system through the car-wash section at the north-east corner of the new car department and repair shop at Kimbrough and Trafficway. The management was fully aware of this polluting and hired someone to repair it. After the system was worked on by the company, they found that it would take extensive time and money to put the drainage oil system into satisfactory operation. Reliable Chevrolet refused to make the necessary repairs.

I recall that the Kentwood Arms was having trouble with oil and gas fumes at this same time. Might there be a correlation??

601 E. Trafficway

If you question these facts, examine the tickets (between Hugh Dennis' pick-up periods) for oil changes and other engine or transmission work done where oil would be changed or drained and replaced with new oil. Then check how much old oil the Hugh Dennis Oil Company received and see that there is a discrepancy!

December 22, 1972

Mr. Robert Price, Manager  
Reliable Chevrolet, Inc.  
601 East Trafficway  
Springfield, Missouri

Dear Mr. Price:

You were contacted by personnel from this office and the Missouri Clean Water Commission on December 7, 1972, concerning the discharge of petroleum wastes from your property. This contact was instigated by a citizen's complaint to both of the above offices, a copy of which was shown to personnel at your plant location. An additional copy is enclosed for your reference.

Our inspection of your plant indicated that a proper oil separation device was inoperative and will either flood or bypass flow around it. In addition, waste oil was commonly discarded into a wash area grate. Flow progressed from this grate into the storm sewer and thence to Jordan Creek. Please be advised that the discharge of oil into natural waters is a violation of City, State and federal laws. Similarly, the placement of petroleum products or wastes on your property where they might be carried away by subsequent storm water is a violation of the law. The discharge of waste oil into the sanitary sewer is prohibited. Waste oil must be separated from the waste stream and properly reclaimed.

It has been two weeks since your company was contacted. As far as we can determine, no progress has been made in that time. With this in mind, I would recommend the following:

1. Immediately cease the discharge of waste oil and ~~petroleum~~ petroleum products from your property.
2. Take immediate steps to replace or put in proper working order, your oil separation equipment.
3. Connect the drain from the wash rack (where oil is presently

601 E. TRAFFICWAY

Mr. Robert Price, Manager  
December 22, 1972  
Page -2-

being discarded) to the sanitary sewer. The discharge of soap and detergent wash water into the storm sewer is also in violation of water pollution laws.

4. Devise a new method or obtain new equipment for the solvent cleaning of parts which would prohibit large quantities of solvents from entering the sanitary sewer.

Please advise this office in writing no later than Friday, December 29, 1972, of the progress you have made to that date, and submit a reasonable time schedule indicating when all recommendations can be completed.

I sincerely hope that you will devote your immediate attention to these problems. Regardless of the best efforts of this office and all other agencies involved in water pollution control, by far the most satisfactory and most expedient results are obtained by the voluntary cooperation of business and industry with the City of Springfield. If we may be of any assistance or can answer any questions, please do not hesitate to call.

Yours truly,

Charles H. Criswell  
Chemist and Aquatic Biologist  
Industrial Waste Surveillance & Enforcement

CHC:cc

Enclosure

cc: Mr. Orrin Parks, Service Manager  
Mr. Steve Dacker, Regional Engineer, Missouri Clean Water Commission  
Mr. Dick Paul, Investigation Section, U.S. Army Corps of Engineers

601 E. TRAFFICWAY

# E. A. MARTIN CATERPILLAR

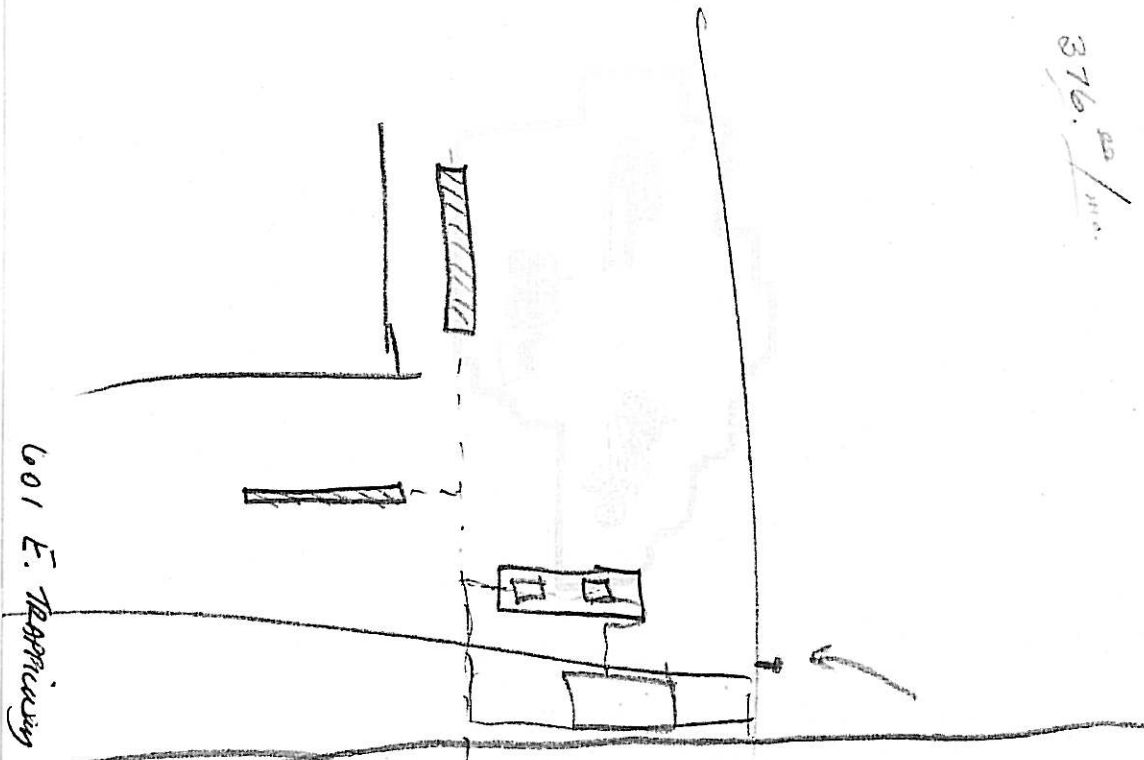
SPRINGFIELD, MISSOURI - 866-6651  
JOPLIN, MISSOURI - 624-3010  
HARRISON, ARKANSAS - 365-8251  
WEST PLAINS, MISSOURI - 256-6138

SALES

PARTS

SERVICE

376. <sup>25</sup> / min.



601 E. Trafficway

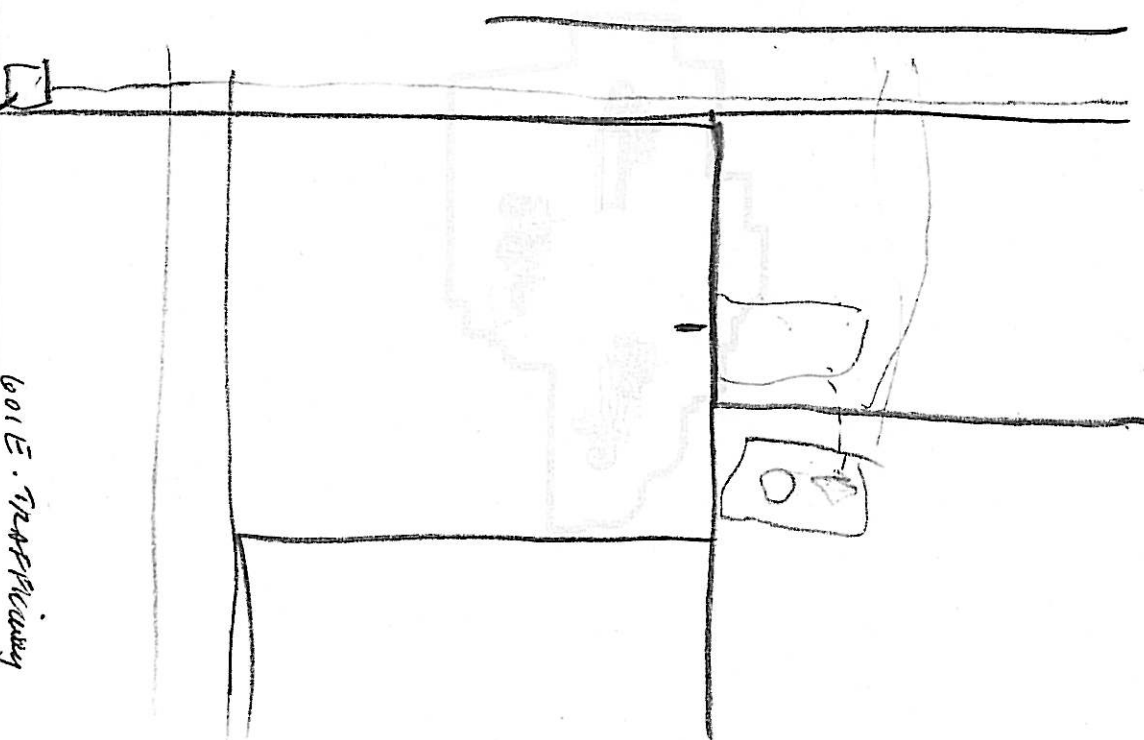
# MARTIN PILLAR

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SALES

PARTS

SERVICE



601 E. Trafficway

Orrin Parks  
Service Manager

Reliable  
Robert Price  
Manager

Manager

Burner  
Van Hooker in E.C.

601

6c